Participant 1 – Clement Kang

Pre-designed tasks -

1. He completed login and sign-up process quite well as one of the most straight-forward design in the app.
2. Disasters and broadcasting news were checked successfully.
3. He seems like a bit confusion on how to send an emergency request and how to check responses.
4. He cannot tell the differences between emergency and less emergent features.
5. Clement updated his address and number successfully without hesitate.

Questions –

1. The broadcasting news show the situations quite clear. I can know what happen based on my location easily.
2. To be honest, that makes me feel a bit exhausted. I am tired in filling so many things of the feature. And I even have no idea on how to interact with it at beginning.
3. I think we need a check detail page for the emergency request. Because I cannot tell the helping progress and what’s going on. If I am in danger, I may be worried about that.
4. The app runs well for me. But what I am concern is if all users can finish the rescuing process when they are in danger. I think too many interactions may be seen as a kind of wasting time.
5. The layout is quite straight-forward and clear for the app’s purpose and goals.
6. The locating is quite useful. I can check broadcasting news around me without too much unrelated news.

Participant 2 – Daniel Zhao

Pre – designed tasks –

1. Login and sign-up features are completed well. However, I found he was hesitation when he fills in the forms.
2. Broadcasting news were checked by him successfully. But he’s not finished the task at once. And seems hesitate on his face.
3. He cannot complete to send help request. After a consideration, he selected less emergent mode instead of the correct one.
4. He updated his personal information successfully without hesitation and seems pleasure to interact with this feature.

Questions –

1. The broadcasting news work well on its functionality. But I have a question on it. My friends are not in the same location with me. If I want to check the news near them, what should I do for it?
2. I cannot tell where to send my emergency request and any differences between emergency and less emergent. I don’t know which mode to choose to send a help emergency request.
3. I guess you can add few more pages on less emergent or making users adding less emergent contents by themselves as they needed.
4. The app seems good to me with nice layout and UI designs. But I feel layouts can be much more professional.
5. The whole prototype’s process is easy to follow except emergency and less emergent modes’ selection.
6. The locating feature works well for the prototype’s purpose, but I think it can be more flexible with some customize settings.

Most users can complete the pre-designed tasks quite well. However, some users seem they were confused on how to choose correct modes to send emergency request. Others had no idea on what differences between modes. During the process that they were interacting with the app, users’ expressions on their faces were quite well which shew everything ran normally. But, when users were asked to complete task 3 and task 4, hesitation and confusion appeared on their faces. They stopped their hands on the app and started to do some irrelated interactions. It could not be ignored that they had already found the available parking spots. They may be in trouble in task 3 and 4 because expressions like dizzy were on their faces which took them a long time to figure out how to continue the process. The whole prototype process seems quite well because most users could finish this process with relax expressions.